



## Systems Warranties Service Request

W  
A  
R  
R  
A  
N  
T  
Y  
  
D  
O  
C  
U  
M  
E  
N  
T

This is to notify Uniflex that we are requesting warranty service.

Date:

Warranty #: \*Attach Copy of Warranty Document (required)

Account/Facility Name:

Address: City: State: Zip:

Site Contact: Phone: e-Mail:

Description of Problem:

Location of Problem:

Has the roof been maintained per Uniflex Maintenance Guidelines?: Yes No

If roof has debris or has not been maintained roof areas of concerns must be cleared of debris and cleaned prior to a site visit being dispatched.

Please include photos of areas of concern.

By submitting this request, we understand the following -

- Uniflex will evaluate the service request:
- Expect a “next action” step response within 3-7 business days:
- Should the problem be a covered issue under the terms of the warranty Uniflex will cover costs associated with the repairs as stipulated in the warranty document:
- Should the problem not be a covered item under the warranty provisions, the customer would be responsible for *any* charges associated with repairs by a roofing contractor:

Authorized by Signature:

Authorized by Print:

The above person attests that they have the necessary authorization to request this service request and issue payment for non-warrantable repairs not covered as part of the Uniflex warranty agreement.

Email this completed request to [uniflex.technical@sherwin.com](mailto:uniflex.technical@sherwin.com)

