



UNIFLEX
Fluid Applied Roofing Systems

10.2018

AUTOMATED WARRANTY PROCESS FLOW

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Contractor Fills Out Warranty Application Forms on the Uniflex Automated Warranty Site.



Submitted Forms go to Technical Manager for assignment to Technical Quality Rep



Technical Quality Rep approves or requests additional information. Contractor will be emailed a notification that they can start their project once all information is provided and reviewed.



When Project is completed, contractor will enter completion date and add invoices to the warranty site.



Technical Quality Rep will contact contractor to schedule a site visit if required.



Once any site visits are completed and project meets a warrantable condition, Technical Quality Rep will route the request to the Technical Manager for final approval.



Once approved by all levels, the contract will be notified by email to make payment if required, and be able to download their warranty certificate from the site once payment has been made.



The Uniflex Warranty process is now complete.